

## Pleasant Hill Job Connection Year 1 Progress Report

---

The below statement is pulled from the original executive summary and is the basis of this process report.

*Goodwill Industries of Middle Georgia and the CSRA propose to partner with the Charles H. Jones foundation to establish a Job Connection<sup>sm</sup> resource center at Strong Tower Church in the Pleasant Hill community. Charles H. Jones Foundation would provide the funding for the establishment of the center and its operations for 1 year with an option to support 2 follow up years based on the success of the center. ~ August, 2013*

### Mission Numbers:

The Job Connection<sup>sm</sup> serving the Pleasant Hill community Goodwill Industries of Middle Georgia provided services to:

- **331** Persons Seeking Employment Assistance
- **1,854** Repeat Visitors
- **72** Persons Obtained Competitive Employment
- **\$8.86** Hourly Average Wage

These numbers are slightly less than projected. It has taken a little time to become established, but recent trends project Pleasant Hill JC to operate at or better than projected.

### Customer Service:

Pleasant Hill Job Connection most recent customer survey came back at 100% across the board in the following categories:

- Prompt/Polite- 100%
- Procedures explained thoroughly- 100%
- Staff knowledgeable-100%
- Computers available-100%
- Would you recommend to a friend?-100%

### **Quotes from Customers:**

*"I am always satisfied whenever I come visit"*

*"I like coming in here with the help from the staff"*

*"You all have it all Thank You"*

*"I thank you all for your help. Greatly appreciated"*

*"Can't think of any other, can't ask for better help"*

*"Keep up the good work!! I'll pass the info on the other people thank you for the help"*

*"Polite, very professional and very helpful"*

***Building lives, families, and communities — one job at a time.***

5171 Eisenhower Parkway ♦ Macon, GA 31206 ♦ (478) 475-9995 ♦ Fax: (478) 471-4845

***www.goodwillworks.org***

## Other Highlights:

- Facilitator, Robert Parks, collaborated with Strong Tower and Campus Club in working with referred job seekers.
- Robert also volunteered in the funding raising yard sale hosted by Campus Club.
- Jennifer Welch, working through her church, has given added support to the Campus Club Families.
- Job seekers have obtained competitive employment after participating in job search and interview workshops

## Plans for Future:

- Robert will be working with the Campus Clubs older youth (16-17) in job search, resume building and interview skills
- Robert will be conducting a much needed basic computer classes for job seekers by utilizing online computer training developed by Goodwill. ([gcflearnfree.org](http://gcflearnfree.org))
- Robert will present the Job Connections services at a dinner hosted by Strong Tower
- Diane will be working with marketing to expand awareness in the community about the Job Connections, to include Pleasant Hill
- Looking to expand into the development of educational programs, such as GED and Remedial Education, once we have infrastructure to support.

Goodwill Industries of Middle, Ga and the CSRA would like to thank the Charles H. Jones foundation for their generous gift that is helping to change lives in the Pleasant Hill Community. A continued partnership has the potential for increased outcomes and development of new initiatives for the residents of the Pleasant Hill Community. Included as an additional reference, is the 3 year budget plan that was established to support services to the Pleasant Hill community. I would welcome an opportunity to discuss this partnership moving into years two and three - along with some new initiatives we are establishing at 240 Broadway in Downtown Macon as part of our new Helms Career Center. We believe the Broadway center and its additional array of future programs and community partnerships would provide a readily accessible extension of the Job Connection services that are currently being offered to the Pleasant Hill community.

In Goodwill,



James K Stiff  
President/CEO  
Goodwill Industries of Middle Georgia



PHASE TWO BUDGET ADDENDUM

Presented below is the three year budget concept that was agreed upon conceptually with a year one review and subsequent consideration of two additional funding cycles - We did not enlist a PT facilitator in year one but recommend consideration for year 2 to provide additional support services.

<b>YEAR 1</b>	
1 PHJC Facilitator (plus benefits)	24000
PT Facilitator (3rd/4th Qtr)	6000
Fringe	6600
Operating costs	6080
Capital Expense (Hardware/Furnish)	22320
<b>Total</b>	<b>65000</b>
<b>YEAR 2</b>	
1 PHJC Facilitator (plus benefits)	24000
PT Facilitator	12000
Fringe	7920
Operating costs	6080
<b>Total</b>	<b>50000</b>
<b>YEAR 3</b>	
1 PHJC Facilitator (plus benefits)	24000
PT Facilitator	12000
Fringe	7920
Operating costs	6080
<b>Total</b>	<b>50000</b>

<b>Goodwill Projected In-Kind Years 1-3</b>	
Payroll/Fringe	146400
Operations/Marketing	10000
Indirect (Acct/IT Etc.)	16836
<b>Total</b>	<b>173236</b>

With the proximity of the new Helms Career Center opening in November 2015, Goodwill requests in addition to the \$50K year two PH Job Connection support to consider supporting the Helm’s Academic Achievement Center and GED program “down the hill” at 240 Broadway.

Consideration could be given to potential transportation supports to assist Pleasant Hill patrons to and from the Strong Tower to Access GED and Developmental Education programs that supplement the core services provided currently. This could include set aside dollars in support of GED tests, materials etc.



A rough operations budget in support of a developmental education center that would include a GED and developmental education instructor

<b>Downtown Macon Helm's Academic Achievement Center</b>	
1 GED-Developmental Education Instructor	38000
Fringe	8700
Operating costs	10000
Total	56700

Additional considerations such as transportation supports and GED test fees to support cost of credential could be included in the overall model design. This could as described be an additional service supported by the foundation or could become the next evolution of foundation support for the local community as part of the larger scope of the Helms Career Center.

It would be my pleasure to tour you through the new downtown Helm's Career Center, .All of this is presented as potential partnership opportunities to continue to build on the success of the first year initiative at Strong Tower.

In Goodwill,

A handwritten signature in blue ink that reads "James K Stiff".

James K Stiff  
President/CEO  
Goodwill Industries of Middle Georgia